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At every Border Crossing Point you can use free WIFI



When you are crossing the border

- Have all travel documents prepared.
- Declare your cash and valuables with customs officers at the Border Crossing Points.

After you crossed the border

- Keep regular contact with family and friends. Inform them every time you change location.
- Do not trust or follow strangers. Watch your children at all times and do not leave them unattended.
- Don't hesitate to ask the police or humanitarian organizations for support.
- Make sure you have photos of documents on your phone as a backup.

Stay Safe!

Useful hotlines and official phone numbers

Ukrainian national hotlines for consultation of migrants and countering trafficking in human beings:

0800 505501 / landline, call from UA only

527 / mobile, call from UA only

Hotline of Bureau of Migration and Asylum of the Republic of Moldova:

0800 01527 / call from MD

+373 22 820 007 / call from UA

Hotline of the Border Police of the Republic of Moldova:

+373 22 259 717

Embassy of Ukraine in the Republic of Moldova:

+373 22 582 284

Embassy of Ukraine in Romania:

+40 212 30 36 60

Assistance to Ukrainians in the Republic of Moldova:

0800 80011 / call from MD only

Police/Ambulance in the Republic of Moldova:

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International Organization for Migration is the implementing partner



Funded by the European Union

Guide for refugees moving to EU



EU Border Assistance Mission to Moldova and Ukraine