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EUROPEAN UNION
BORDER ASSISTANCE MISSION
TO MOLDOVA AND UKRAINE



EUBAM's Area of Operations



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FOREWORD



The year 2013 was eventful and saw many changes. We said our good byes to Udo Burkholder, who concluded his dedicated work for the Mission at the end of Phase 9. Phase 10 began in December 2013 with both a new organisational structure, and a new implementing partner.

Throughout the history of EUBAM, the Mission's mandate has remained the same. We serve travellers and the trade community of Ukraine and Moldova through improving the services that our partners in the customs, border guard and border police offer in the two countries. This is achieved by bringing the organisations together, fostering cooperation across national borders, introducing new policies and advising how best to meet the challenges that our partners face in their everyday work.

During phase 9, we achieved a great deal. We have been able to contribute to the new draft Customs Service Law in Moldova. With EUBAM support the border demarcation along Ukraine-Moldova border is nearly completed. The Mission has concluded its Leadership and Management Training Programme, and produced several training manuals. We are proud to say that with EUBAM support the mobile units in Moldova are now well established, and that the Mission's investment in joint border operations has demonstrated the effectiveness of such cooperative activities. With EUBAM's help, certain Eastern Partnership projects have been approved for funding. Also, we provided support to the visa liberalization process in Moldova. The Mission's contribution to the peaceful resolution of the Transnistrian conflict, through technical initiatives and confidence building, led to progress in

the customs and transport sphere. On the operational side, we effectively supported our partners in criminal investigations, strengthened international cooperation and ran many successful joint operations.

In 2013, we continued cooperation with various EU bodies and other international organisations. In February, the eleventh trilateral meeting on border related issues between Moldova, Ukraine and the European Union was held in Brussels. In the meeting, EUBAM had the opportunity to contribute to the EU policy on border management in Ukraine and Moldova. In September, we were delighted to host the EU's Committee on Civilian Aspects of Crisis Management. The visit was the second such visit to EUBAM.

In November, we bid farewell to our former implementing partner, United Nations Development Programme, with whom we successfully worked for many years. We would like to thank UNDP for all their support to EUBAM since its inception.

From December 2013, EUBAM has had a new implementing partner, the International Organisation for Migration. This leading organization for migration management has now undertaken responsibility for EUBAM's administration. We look forward to working with them and benefitting from their skills and expertise.

The introduction of a new EUBAM organisational structure in phase 10 represented important change. With this reorganisation, the Mission will be better able to serve the needs of both our partners and stakeholders more effectively and also achieve improved value for money.

EUBAM's action plan for phase 10 identifies four objectives: to improve the cooperation on border management; to make a positive contribution towards the settlement of the Transnistrian issue; to enhance institutional capacity; and to enhance operational capacity.

All our work is guided by our core values – results, partnership, transparency, neutrality, service and reliability. We believe that our responsibilities under the new action plan will greatly enhance our ability to support our partners to address their new challenges, whilst also providing assurance to our key stakeholders.



Slawomir Pichor

The Acting Head of Mission

Views of EUBAM Partners



Border Police Department of the Ministry of Internal Affairs of the Republic of Moldova



It is a priority for the Department of Border Police of the Ministry of Internal Affairs of the Republic of Moldova to work closely with EUBAM. In 2013, the joint activities have been conducted in accordance with the provisions of the EUBAM Action Plan for 2013 (Phase 9 Action Plan).

EUBAM continues to support the Moldovan Border Police in achieving approximation to European standards in the context of the implementation of the EU-RM Visa Liberalisation Action Plan. This has been provided in the following areas:

- approximation of the legislative and institutional basis supporting the principles of Integrated Border Management;
- fighting organized cross-border criminality;
- professional development of staff;
- development of collaboration with FRONTEX;
- mounting international operations (i.e. such as the eleventh border control operation Ovidius in July 2013), etc.

This cooperation has made possible the successful implementation of our commitments related to border management in the context of the dialogue on visa liberalization with the EU. This was confirmed by the positive evaluation of the Department of Border Police of the Republic of Moldova in the progress report made by the European Commission

As a result of our cooperation, we have witnessed an historical event in the path towards European integration of the Republic of Moldova: initialling of the Association Agreement with the EU, and the European Commission's proposal on cancellation of the visa regime for Moldovan citizens.

The Mission has developed the Mobile Groups' concept, National Coordination Centre of the Border Police of the Republic of Moldova, joint patrolling and jointly operated BCPs at the Moldovan-Ukrainian state border.

In 2014, we will follow the same path. We will continue to improve border control, to fight cross-border crime and make every effort to implement the EU-Moldova Association programme that contains actions for 2014-2016.



Dorin Purice

*Head of the Department of Border Police,
the Ministry of Internal Affairs of the Republic of Moldova*

State Border Guard Service of Ukraine



In 2013 the State Border Guard Service of Ukraine continued the successful cooperation with EUBAM. As a result of this work, we have achieved a significant progress in following areas:

- The information exchange between border agencies has been improved, and is still being developed.
- We updated the system of risk analysis, and developed common border security assessment reports, which became an efficient mechanism for analysing the situation at regional and local levels.
- The joint border control operations contributed to establishing good professional relationships with law-enforcement agencies of the EU member states, development of joint measures for counteracting offences and providing practical experience in joint investigations.
- The working groups have become a forum for sharing information and finding measures for combating illegal activities at the border.
- Together with EUBAM experts we developed a training curriculum and a manual on joint patrolling at the Ukrainian-Moldovan border.
- European Commission has supported projects on joint patrolling of Moldovan-Ukrainian border and establishing the Jointly Operated Border Crossing Point “Mayaki - Palanka-Udobnoye”.
- We have continued our work on the new interstate agreement about joint control at jointly operated border crossing points at the Ukrainian-Moldovan border.
- We organized many anti-corruption events. The project on the model border crossing point at the Ukrainian-

Moldovan border was successful. The training curriculum on anti-corruption issues was developed together with other partners.

- The scientific conference “Integrated Border management: theory and practice” was successfully organized, and the representatives of FRONTEX, International Organization for Migration, EU border agencies, and diplomatic corps in the Ukraine took part in the conference.
- Within the framework of the EU project “Sector budget support in the sphere of border management” indicator matrixes, and methodology to evaluate them, were developed. This made Ukraine ready for the first tranche of 83 million Ukrainian Hryvnia.
- We got substantial practical assistance developing our education system, train-the-trainer method and distance learning in particular.

I would like to point out that our European partners highly evaluate the practical results of the Implementation of the Integrated Border Management Concept in Ukraine. Thus, in the third report about the progress of Ukraine in the implementation of the Action Plan on visa liberalization with the EU, the EU confirmed the Ukraine has adopted all needed legal acts on border issues both in the framework of the first phase of visa liberalization and in sphere of border management as a whole.

In 2014 the priorities of cooperation for the State Border Guard Service of Ukraine with the EUBAM will be the following:

- Further implementation of the action plan on visa liberalization and integrated border management concept;
- Development of the cooperation on the issues of risk analysis and information exchange, joint operations and investigations;
- Participation in EU technical assistance projects on joint patrolling at the Ukrainian-Moldovan border and in sectoral budget support in border management;
- Setting up collaboration in the framework of the Danube region, participation in the project “Creation of the structure of the forum of the Danube region states”;
- Improvement of joint control and activities of the Mobile Units;
- To ensure that all data is used and stored in compliance of EU data protection standards.
- Further development of the train-the-trainers system;
- Extension of the project “Model Border Crossing point” to all Border Crossing Points at the Ukrainian-Moldovan border.

Active and efficient cooperation of the State Border Guard Service of Ukraine and EUBAM is a reliable indicator of the pro-European appetite of Ukraine.



Dr Mykola Lytvyn

General of the Army

Chairman of the State Border Guard Service of Ukraine

Customs Service of the Republic Of Moldova



Cooperation with the Mission helped to increase capacity, to improve safety at the Moldovan-Ukrainian border and cross-border cooperation. EUBAM supported the Customs Service of the Republic of Moldova in different fields of activity. We achieved concrete results in harmonization of Moldovan legislation with the EU norms, simplification of customs procedures; strengthening of law enforcement units and professional development of the staff.

A lot has been done in simplification of customs procedures and preferential treatment of reliable economic operators. Electronic declarations are widely used now together with electronic signatures. This method helped to set up a paper-free mechanism of declaring import operations. EUBAM experts supported the service during the whole process.

Together with EUBAM we managed to improve the legal framework of the mobile group activity, to set it in line with the best European practice and standards. We are sure that legislative changes will create a solid ground for a successful fight against customs violations.

New amendments to the customs legislation, which were prepared by the Mission, guaranteed full compliance with the European standards.

The development of the personnel management is of strategic importance. Together with EUBAM experts we have further reviewed legislative acts, which related to basic personnel managerial processes, and have drafted a new draft law on service in customs bodies.

Pre-arrival information exchange between customs services of the Republic of Moldova and Ukraine is constantly being developed with the help of the Mission. This mechanism for promotion of trade and counteracting customs violations proved its efficiency. We hope that in the nearest future a similar information exchange system will be set up with EU member states as well.

Last year Customs Service of the Republic of Moldova got ISO quality certificate 9001:2008 and became the first state body of the Republic of Moldova, which had got the international certificate in the field of quality management.

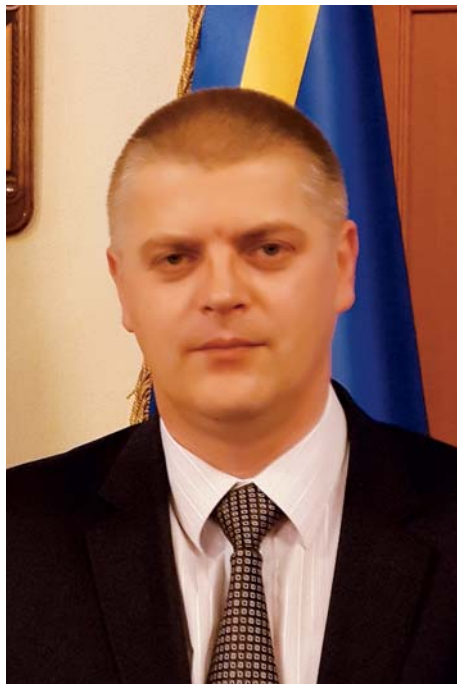
In 2014, we'll invest effort into the further improvement of customs procedures by implementing electronic declarations at import and the concept of authorized economic operators, reducing the time for customs procedures and for border crossing and other measures that facilitate trade and ensure the economic security of the Republic of Moldova. We believe that our partnership with the Mission will allow us to further increase our efficiency and maximise our productivity by the implementation of best European practice in the customs area.



Tudor Balitchi

*Director General of the Customs Service
of the Republic of Moldova*

Ministry of Revenues and Duties



EUBAM plays an important role in harmonising the Ukrainian legislation with the one of the EU and to reach EU customs standards. In 2013, State Customs Service of Ukraine became part of the Ministry of Revenues and Duties of Ukraine. This allowed creating simple, transparent and effective procedures of customs control, minimizing human factor. Tasks set by the Ministry are very clear: protection of the national economic interests and budgetary recharge – which all should meet European and international standards. For this we trust the Mission's support.

In 2013, the representatives of the Ministry of Revenues and Duties of Ukraine participated in the Mission's activities for the second year of the phase 9, in particular: advisory board meetings, monthly coordination meetings, trilateral meetings on PAIES, sittings of the working group on development of joint anti-corruption programme, operational meeting on identification of illegal plantation of cannabis, inter-agency task force meeting on stolen vehicles, summarizing meeting on project on improving the process of border crossing in the framework of Euroregion Dniester and the meeting dedicated to the creation of the qualitative network of coordinators (project in the context of the implementation of the Action Plan, oriented for civil society on improving the process of border crossings in the territory of the Euroregion "Dniester"). On monthly basis, we had regular meetings on Common Border Security Assessment Reports.

Totally as a part of cooperation between customs authorities of Ukraine and EUBAM, more than 170 staff members of the Ministry on Revenues and Duties completed vocational training. Training sessions were held both at the central and regional level, conference "Personal data protection, fundamental rights of every person", training on identification of stolen vehicles, seminar on rules of origin in the preferential trade with the European Union, seminar on consideration of the new manual for authorized economic operators of the European Union, seminar "Modern directions in the effective communications", training on the quality matters in the framework of Euroregion "Dniester", seminar on the classification of goods, study visit for joint border control at the English channel.

Also in 2013 operations 'Ovidius' and 'Pontus Euxinus' were successfully carried out. The operations enhanced the inter-agency cooperation between the partner services and taught us the best European practice and standards of border management. Besides crimes and offences identified in the operations, exchange of operational information being the base for action and initiated investigations improved the border and customs control. Reinforcement of international coordination, improvement of cooperation showed their resiliency for further effective counteracting border criminality.

For the Ministry of Revenues and Duties, one of the main results of cooperation with the Mission is informing European Union of the activity of customs authorities and other controlling bodies of Ukraine at the Transnistrian segment of Ukraine-Moldova segment of the state border of Ukraine.

Priorities of the cooperation between Ukraine and the Mission are:

- To continue implementation of the Action Plan and events which ensure coordination of the partner services in the implementation of the Integrated Border Management;
- To fight cross border criminality at Ukraine-Moldova border;
- To implement an Action Plan on visa-liberalization for Ukraine.
- We hope that our cooperation will continue to be effective, fruitful and all the aims, assigned in the memorandum would be reached.



Vitaliy Naumenko

Deputy Minister Ministry of Duties and Revenues of Ukraine

THE MISSION STATEMENT

The EU Border Assistance Mission to Moldova and Ukraine (EUBAM) was launched on 30 November 2005 following a request made jointly by the Presidents of the Republic of Moldova and Ukraine. EUBAM is fully funded by the European Union. It is an advisory, technical body. It has no executive powers. The Mission is seeking to make a sustainable contribution to the development of border-management procedures that meet European Union standards and serve the legitimate needs of Moldovan and Ukrainian citizens, travellers, and trade, which in turn enhances regional security and supports economic development.

The Mission's aims are to:

- work with Moldova and Ukraine to harmonise their border management standards and procedures with those prevailing in EU Member States;
- help enhance the professional capacities of the Moldovan and Ukrainian customs and border guard services at the operational level;
- improve cooperation between the border guard, border police and customs services and with other law enforcement agencies, and to facilitate cross-border and international cooperation;
- contribute to the peaceful settlement of the Transnistrian conflict.



EUBAM IN NUMBERS IN 2013

The Mission's mandate has been extended three times

2007

2009

2011

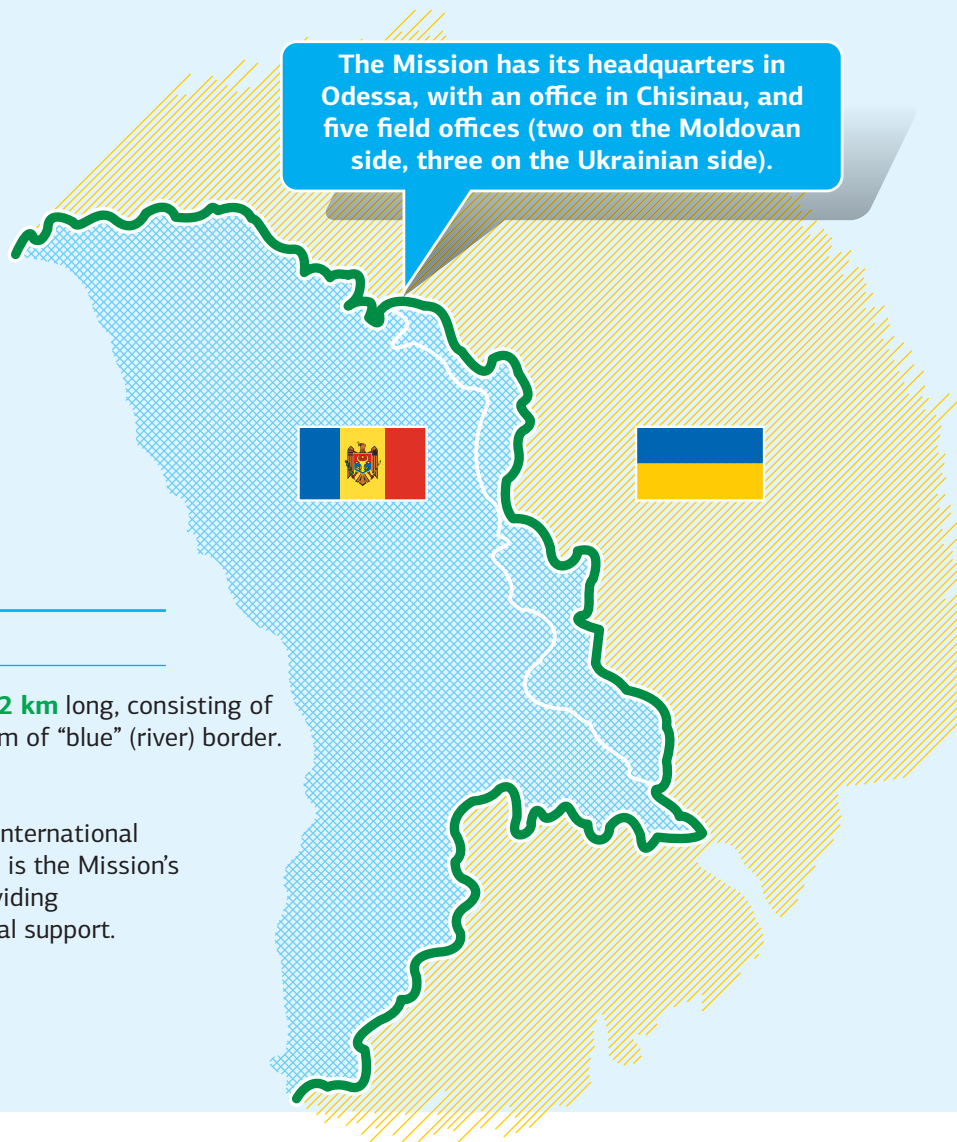
2015



According to the latest agreement between the EU and the Governments of Moldova and Ukraine the Mission will continue until 30 November 2015



The Mission has its headquarters in Odessa, with an office in Chisinau, and five field offices (two on the Moldovan side, three on the Ukrainian side).



Area of operations

The Moldova-Ukraine state border is **1,222 km** long, consisting of 955 km of "green" (land) border and 267 km of "blue" (river) border.



From December 2013 the International Organisation for Migration is the Mission's implementing partner, providing administrative and logistical support.

ADVISORY BOARD MEETING

The governing body of EUBAM is the Advisory Board, which is chaired by the Head of the EU Delegation to Ukraine. It is composed of the representatives of the Ministry of Foreign Affairs and European Integration of the Republic of Moldova, the Ministry of Foreign Affairs of Ukraine, the Moldovan and Ukrainian customs and border authorities, European External Action Service, the European Commission, the UNDP and OSCE. Several institutions have observer status: the ministries of internal affairs and the ministries of justice of Moldova and Ukraine, the Information and Security Service of Moldova, the Security Service of Ukraine, the General Prosecutors' Offices of both countries and the International Organization for Migration.

The Advisory Board met twice in 2013. Both meetings were chaired by the Head of EU Delegation to Ukraine, Ambassador Jan Tombinski. The first advisory board meeting was held in April in Chisinau. The board endorsed the report of EUBAM for the period of December 2011 – November 2012. During the second meeting in October in Odessa the Advisory Board took note of the report of the last six month's of work of the Mission, and endorsed EUBAM's draft Action Plan for Phase 10.



Key objectives of EUBAM



1. ENHANCING BORDER MANAGEMENT

Enhancing border management is a high priority of both the Republic of Moldova and Ukraine, which is evidenced by national policy documents and plans, in particular the Action Plans related to Visa Liberalisation.

EUBAM has continuously assisted partner agencies to improve the level of border management, and thus to contribute to the national aspirations towards visa liberalisation and the EU association processes. In both countries the implementation of Integrated Border Management is a vital part of the visa dialogue with the European Union. The Visa Liberalisation Action Plans stipulate the timeframe and specific objectives for the future development of legislation, organisation, infrastructure, and equipment in the area of border management.

Integrated Border Management

During the year the Mission's assistance in the implementation of the Integrated Border Management system of the Republic of Moldova and Ukraine has been devoted to the national Visa Liberalization Action Plans. EUBAM focused its activities on strengthening the institutional capacity of partners to further enhance the intra-service, interagency and international cooperation at operational level. The harmonisation of border control procedures at Briceni-Rossoshany and the implementation of joint border patrolling along the Moldova-Ukraine border were key elements of this practical approach. Particular attention was also given to further development and implementation of the one-stop shop concept.

In Moldova, specific attention was paid to the establishment of the National Coordination Centre. The centre is a key element for the harmonisation of the efforts of all law enforcement agencies to combat illegal migration and trans-border crime.

In Ukraine, EUBAM and the border guard service organised an international conference on Integrated Border Management. The conference was one of the main efforts to raise the awareness of the domestic law enforcement agencies of their specific tasks in Integrated Border Management.



European Union Eastern Partnership Integrated Border Management Flagship Initiative

EUBAM assisted the border agencies of both countries in the joint elaboration of two project proposals. One proposal aimed to create a jointly operated border crossing point at Palanca in the Republic of Moldova. The Action Fiche for the project included agreed infrastructural reconstruction and a regulatory framework of joint control procedures. The second proposal related to the purchase of equipment for Border Police/Border Guard Services implementing joint border patrolling along the Ukraine-Moldova state border. Both proposals were accepted for funding during 2013.

Interagency cooperation of border authorities supported - One-Stop-Shop

During 2013, EUBAM continued to monitor, evaluate and assist inter-agency cooperation at border crossing points reflecting its importance for integrated border management, and for enhancing trade facilitation. EUBAM support focused on providing practical assistance in order to reduce delays and harmonise the actions between the border agencies.

EUBAM provided intensive assistance in implementing the One-Stop-Shop concept. The Mission organized evaluation meetings and fact-finding missions on the implementation of the concept at designated border crossing points.

Similarly, in Ukraine, the fact finding mission to Platonovo border crossing point revealed that although the practical processes approximate the one-stop-shop concept, the valid technological scheme was obsolete and, therefore, needed to be adjusted in order to comply with the actual situation. Adjustments would have to include among others the overlapping of the border and customs control zones. Another issue identified was the duplication of efforts with regard to the registration of vehicles and drivers by both border guards and customs.



The results of two expert meetings held in Odessa and Chisinau dedicated to ensuring the proper implementation of the One-Stop-Shop concept were similar. The partner services acknowledged legislative gaps and the infrastructural imperfections which impeded full-scale implementation of the concept.

The fact finding mission to Tudora border crossing point in Moldova identified several obstacles – for instance, the collection of road tax and ecological tax for foreign vehicles by bank offices; the fact that the Moldovan customs regulations did not support the establishment of the two-channel (green and red) system for passenger traffic through the border crossing points; and the infrastructural particularities, which prevent minimum border checks of passenger without leaving the control booths.

All four partner services expressed their readiness to cooperate on further implementation of the One-Stop-Shop concept at particular locations, and ultimately to roll out the concept to all the border crossing points at the Moldovan-Ukrainian border.

Jointly Operated Border Crossing Points

In 2013, EUBAM provided a study visit to look at a joint control operation at the channel tunnel between France and the United Kingdom. This was intended to provide a practical example of cooperation between agencies, which might be adopted by Ukrainian and Moldovan partners. At the pilot project site at Briceni-Rossoshany, success has been measured through faster movement of traffic and indications of greater transparency. This pilot project has provided a valuable learning experience on which to develop other joint operations at other sites, including the one now planned at Palanca.

During the year EUBAM provided support and assistance in drafting a new Intergovernmental Agreement on joint control to replace that of 1997, which is deemed not to provide sufficient legal basis and scope for current policy objectives. The draft was finalised by the joint working group, and was submitted to government.



Danube Strategy and Euroregion Dniester

EUBAM continued to support Moldova and Ukraine in the implementation of activities related to the European Union Strategy for the Danube Region and the Euroregion Dniester. With the support of EUBAM, both countries became members of the Steering Group for the Priority Area 11, Security, and took part in the steering group meetings in Germany and in Hungary. As a result, Moldova has already submitted some project proposals, and is actively working with other members of the strategy group.

Starting in 2012, EUBAM continued to facilitate a community oriented project to improve the process of crossing the border in the area of Euroregion Dniester. Having analyzed the existing problems, the project team developed an action plan, which identified 45 actions to be implemented according to defined deadlines. Two evaluation meetings were organized as a follow up to the implementation process. Additionally, as one of the actions, EUBAM provided two seminars on the topic of quality of service at border crossing points. In the framework of the project, and on the request of the Moldova Border Police, EUBAM assisted in an air freight security assessment of Marculesti airport, Moldova, which was undertaken by representatives of the German Federal Police.



Border demarcation

In 2013, EUBAM continued to render assistance to the achievement of the border demarcation along the Ukraine-Moldova state border. Technical and practical assistance was provided to the Joint Commission to solve problems that existed in the central sector. EUBAM presented EU member state practice, and provided opinion on the methodology of the elaboration of the final border demarcation documentation with the experts of the joint working group. In order to demarcate the state border line on the boundary bridges, EUBAM facilitated consultancy between the heads of the Joint Commission and the representatives of the Department of Geography at the University of Durham in the United Kingdom, who are renowned experts in this field.

In order to resolve the issue of how to mark the border across water surfaces, EUBAM facilitated a visit to Finland to study possible methods. As a result the heads of the Joint Commission selected three different types of buoys, which should be used to demarcate the border line on the water surface of Kuchurgan Estuary and Cahul Lake. The demarcation process at the central sector has been closely monitored by EUBAM experts of the field offices Kuchurgan and Kotovsk. During the year significant progress was achieved to complete the demarcation process in this sector. By the end of the year 103.4 km of the state border had been fully demarcated. Now only 15.2 km of the central sector remain to be demarcated in 2014.

Assistance in visa liberalisation process

The European Union agreed on significant requirements and conditions for Moldova and Ukraine for getting visa-free travel for their citizens to EU countries. The national visa liberalization action plans set a series of precise requirements for both countries in border and migration management. The action plans call for adoption of a legislative, policy and institutional framework and its effective and sustainable implementation.

EUBAM continued its support to both countries to implement respective visa liberalization action plans. In the Republic of Moldova, EUBAM supported the border police in making a preliminary assessment of the application of EU best practice in border management. EUBAM also provided assistance and information to the EU evaluation mission in accomplishing its assessment of the implementation of the Visa Liberalisation Action Plan Block II, and in support of the 'Fifth Report on the Implementation by the Republic of Moldova of the Action Plan on Visa Liberalisation'.

The Mission's contribution covered border and migration management chapters, including benchmarks, and the assessment of impact recommendations. The Mission also evaluated the achievements of the Moldovan border police risk analysis and mobile units, and the improvements in intra-, inter-, and international cooperation, with neighboring countries and other international organizations. As regards the support towards the EU-Ukraine Visa Dialogue, EUBAM shared with the Evaluation Mission Team the achievements of the Ukrainian partner services in the enhancement of border management.



Border checks and surveillance

There is clear evidence of the improvements in the effectiveness of border checks and border surveillance in both services. Compared to the year 2012, detection of impostors and forged travel documents, detained trespassers on border crossing points, and stolen vehicles increased.

EUBAM helped to improve the legal framework to define the areas of responsibility and concrete tasks of the agencies, and define the powers and authority of both Moldovan Border Police and Ukrainian Border Guards Service. The legislation is applied and enforced coherently, and EUBAM reviews it regularly to ensure that it remains relevant and effective. EUBAM evaluated procedures for first and second line checks of persons, interrogation and physical search, refusal of entry, and the treatment of asylum-seekers. Whilst appropriate procedures are in place, their uniform implementation is adversely effected by issues related to dearth of specialised staff, and poor infrastructure and equipment.

EUBAM continued to support partners in updating technological schemes of border crossing points, and to create the most favourable conditions in which staff can achieve the most effective application of control procedures. EUBAM assisted also in the development of appropriate techniques for systematic risk identification, and the implementation of measures required to select persons and vehicles for second line checks according to the EU best practices. Both services have made significant efforts to improve the electronic module on risk profiles, and to increase their use in targeting and selecting the subjects for the second line checks. Reflecting EUBAM's proposals and advice, results have been achieved in the detection of falsified travel documents and forged car documents.

As regards border surveillance, border patrolling is clearly defined in specific regulations, and tailored risk assessment systems at the central and regional level that have been implemented. EUBAM trained and mentored local managers to use tactical risk assessment. The assessment is a tool for the local managers for allocating resources and for raising the awareness of staff. It also helps in the selection of high risk areas for targeted actions by fixed and mobile border patrols. The border surveillance system of both countries significantly improved reflecting the risk analysis products of the local managers of both services.



2. The Contribution to the peaceful settlement of the conflict in Transnistria

EUBAM is committed to a peaceful settlement of the Transnistrian conflict. The key areas for EUBAM in the confidence building process are trade, restoration of international transport corridors across Transnistria, and facilitation of confidence building measures. Thus, the Mission strives to enhance cooperation in customs and transport. It continues to provide expertise on free movement of citizens and cargo across Transnistria. The first quarter of 2013 witnessed progress in the form of technical cooperation with the customs and transport sector. EUBAM has been reviewing the customs clearances of transportation and goods exported and imported from and to Transnistria.

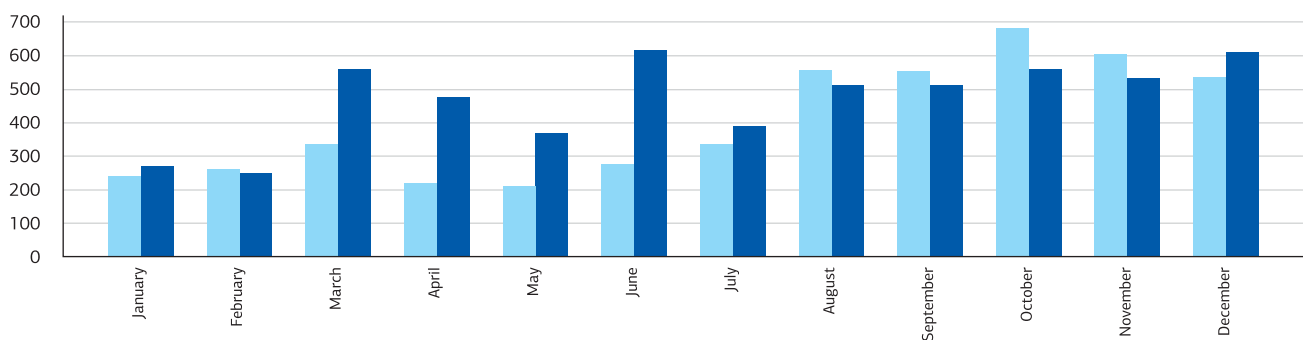
International trade

Since 2006 Transnistrian businesses have been able to enjoy a preferential treatment, when exporting goods to the EU and other international markets. Most of the goods are free of import duty to the destination country, as it is for those companies that are based on the right bank of the river. Thus, it is important to verify and certify the origin of goods coming from Transnistria. EUBAM monitored customs procedures closely and advised the partner services on the best practice. The Mission increased awareness on the no-duty rule and making sure it is respected at the customs.

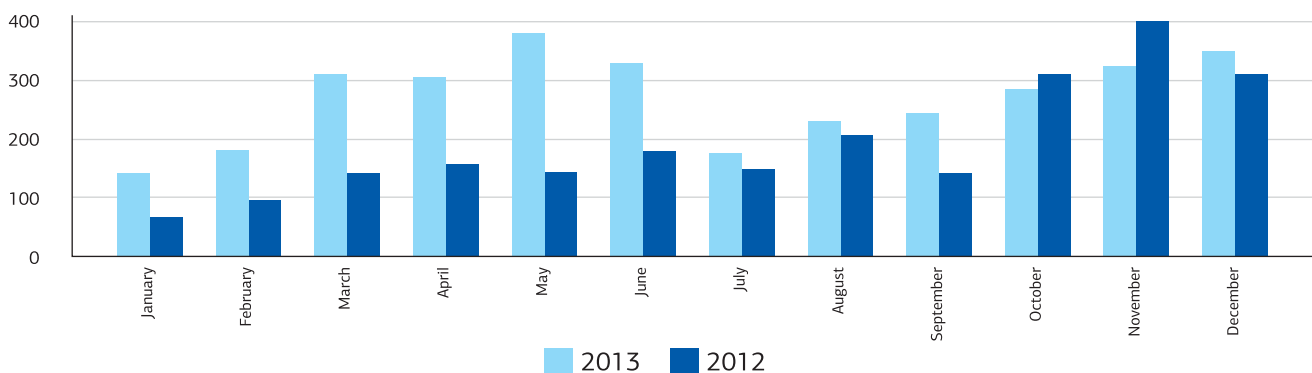
As of 31 December 2013, nearly one thousand businesses from the left bank are able to benefit from the preferential treatment.

In 2013, there was a clear trend in Transnistrian foreign trade. Almost half of the exports were to the EU, while only one third of the goods were exported to Russia. Metal and machinery made up half of the export to the Commonwealth of Independent States, while textile and metal were the most common exports to the EU member states.

Total Value of Goods Exported (Millions MDL)



Total Value of Goods Imported (Millions MDL)



In 2013, 49 per cent of Transnistrian exports were to the EU member states, 35 per cent to CIS states and 16.5 per cent to other Non-EU countries.

Customs cooperation and capacity building

In March, the representatives of the customs from Chisinau and Tiraspol participated in a joint study visit to the German-Swiss border. This EUBAM and OSCE initiative provided the participants with an opportunity to observe cooperation at the joint customs posts on the German-Swiss border. They were also briefed on Swiss-German joint customs procedures on the German side.

After the study visit EUBAM hosted a meeting, where the customs experts examined opportunities for the implementation of joint customs control and further cooperation in the prevention of smuggling of goods and other illegal activity. EUBAM presented its ideas for the implementation of joint customs posts and joint anti-smuggling operations.



International transport

Together with OSCE and EU Delegation to the Republic of Moldova, EUBAM has been continuing to restore international transport corridors for Transnistrian passengers and cargo.

Chisinau and Tiraspol have agreed on the design of a neutral number plate. However, the registration process for motor vehicles, which is the most crucial aspect on this matter, still requires a compromise solution. EUBAM advised how to register passenger and commercial vehicles in Transnistria in order to meet the international road traffic regulations. The Mission has been advocating a special re-registration of Transnistrian vehicles through joint registration and technical inspections, as well as exchange of vehicle data by the relevant institutions from Chisinau and Tiraspol.

Registration of foreign travellers

To improve migration control, EUBAM has been assisting the development of a mechanism for enhancing migration control over the movement of foreigners across Transnistria in order to meet the requirements of visa liberalization. EUBAM assistance included coordinated technical opinions with a view to establishing predictable provisions concerning the registration procedure for foreigners, and a mechanism for the differentiation of Transnistrian residents from foreign visitors.

Promoting technical efforts

EUBAM provided technical support to the delegation of the European External Action Service for the negotiations in the 5+2 format on the Transnistrian settlement process, in Odessa. Upon request of the OSCE Special Representative on the Transnistrian Conflict, EUBAM delivered a presentation on the Mission activities, including support to confidence building initiatives in the areas of customs and transport.

In October, EUBAM took part in an OSCE conference 'Confidence Building Measures in the Transnistrian Conflict Settlement Process' in Germany. The high level meeting was dedicated to the confidence-building activities in Transnistria. Its aim was to promote co-operation between the two sides of the conflict for the benefit of the people on both banks of the Dniester. Within the thematic session on 'Economy, Trade and Infrastructure', EUBAM, Chisinau and Tiraspol experts discussed trade issues between the two banks of the Dniester River as well as foreign trade in the context of the future Deep and Comprehensive Free Trade Agreement with the EU. There was a common understanding with a proposal made by the EUBAM representative who presented initial steps towards the creation of a common economic space over the two banks of the Dniester River, including a mechanism on customs data exchange, which would aim to facilitate trade and improve prevention of customs offences.

3. Capacity building, communications and outreach

CAPACITY BUILDING

Since capacity building is critical for sustainable development, EUBAM is committed to its role as a learning facilitator. The Mission's capacity building activities are geared towards effective management, train-the-trainer methods, and developing training curricula.

To avoid duplication and promote effective use of funding, EUBAM continues to organise the Technical Donors Coordination Platform in Border Management. This is a valuable platform for international donors to exchange experience and achieve greater cooperation.

EUBAM invited trainers from international organisations to deliver on topics, where the Mission did not have in-house expertise. The German Federal Police, Latvian Border Guard Service, Polish Customs Service, Kyiv-based German and Dutch Document Advisors were among the organisations that contributed to the EUBAM training programme.

Development of a regulatory framework

In order to ensure the long term sustainable impact of the institutional development of the Mission's main partner services, EUBAM continued the support and assistance on the elaboration of legal and sub-legal acts and regulations. In reflecting their identified needs the Mission provided more active support towards the Moldovan Border Police and Customs Service than for the Ukrainian partners. For the Moldovan customs amendments to the Customs Code were proposed including amendments related to intellectual property rights and the further development of the risk analysis. Meanwhile based on the request of the Moldovan Customs, EUBAM supported the Law Enforcement Directorate in the elaboration of the duty instructions and standard operational procedures for the newly established mobile units.

With the enactment of the Law on the State Border in December 2012, EUBAM assisted with providing advice and recommendations to the Moldovan Border Police on a number of sub-legal acts under this law. Also with the support of EUBAM, the Moldovan Border Police established the Internal Audit Department, which the Mission assisted by providing advice and information about internal audit system practice, the preparation of audit plans, updating the internal audit framework, the risk assessment of systems, and the evaluation of results in line with the EU best practices.

Human Resource Management Reform

In Moldova, EUBAM continued to assist partner services developing human resources management. Following EUBAM's proposal, Moldovan customs created a working group in 2012. Its main task has been to develop a Human Resources Management Reform Concept, and to ensure its implementation. EUBAM supported the working

group by providing advice and assistance in identifying and contextualising EU standards, and world-wide best practice appropriate to the needs of the service, and in conformity with the legal framework. The group developed an action plan to implement reform activities, which was formally approved by the Director General of Moldovan Customs.

EUBAM provided substantial support in developing the draft of a new Law on Customs Service, which was submitted for inter-ministerial coordination preparatory to parliamentary consideration.

Leadership and management development

EUBAM finalised the implementation of the project on Leadership and Management Development within the Customs and the Border Guard/Border Police in Moldova and Ukraine.

The initiative had begun in 2010, with EUBAM running training events for middle managers to equip them to be better able to contribute to the modernisation and reform processes of their administrations through more effective management and motivation of their staff. The initial programme for both customs services was later extended to both the Border Guard and Border Police. The training modules used were later developed into a training programme entitled, 'Effective Leadership and Management Tools'. This was developed by EUBAM together with representatives from the National Academy of State Border Guard Service in Ukraine and the Academy of Customs Service in Ukraine, and was printed and accepted for adoption by the four partner services.

KEY OBJECTIVES OF EUBAM

The 'Train the Trainers' Programme was developed to provide support to partner administrations to build up their training capacity in this area, and to achieve a sustainable result with an ultimate goal of developing potential management trainers from within partner services. Through this programme EUBAM strived to equip potential trainers with the necessary 'soft skills' to enable them to become effective trainer-facilitators of the Leadership and Management Development course for their respective administrations.



The Programme comprised three successive and interrelated training stages with the participation of a mixed group of customs and border guard representatives. The workshops aimed to equip future facilitators with appropriate skills such as facilitation, coaching, providing feedback, and making presentations, and to acquaint them with the content of the training curriculum.

The first two stages were designed to train facilitators and provide them with an opportunity for practical delivery of the topics under the developed training programme. As a result, five trainers in Ukraine and six in Moldova qualified to deliver the training workshops in line with the curriculum. Subsequent to their selection, the trainers delivered a number of live training sessions to middle level managers with distance support from EUBAM experts. As the platform for this initiative a 'Training Facilitators Manual' was printed by EUBAM following joint development of the material with the National Academy of State Border Guard Service in Ukraine, the Academy of Customs Service in Ukraine and Customs Professional Training Centre in Moldova. This manual though specifically designed to prepare trainers for delivering leadership and management training, also provides a trainer handbook, which can support trainers for a variety of other interactive training events.

Data Protection

EUBAM continued to assist partner services on data protection. The support of the mission was a combination of legal advice and training events. Based on the request of the Moldovan Customs Service, EUBAM jointly with the National Centre for Personal Data Protection of the Republic of Moldova developed a comprehensive internal regulation on processing of personal data. On Data Protection Day EUBAM organised a conference entitled 'Protection of Personal Data - Fundamental Right of Every Individual' with the National Centre for Personal Data Protection Centre. EUBAM presented the assessment of the implementation of national legislation on data protection by the border control agencies of Moldova and Ukraine. The event served as a platform to strengthen the dialogue between the supervisory authorities for personal data protection. The main aim of the conference was to emphasize the achievements of the moldovan authorities in the fulfilment of the Visa Liberalisation Action Plan Benchmark on data protection and to ensure the proper coordination between the state authorities in the field of data protection.

EUBAM conducted jointly with the National Centre for Personal Data Protection of the Republic of Moldova five-day nationwide data protection training for seventy-five officers of Moldovan border police. A training event on EU personal data protection policy and the Ukrainian data protection legislation was delivered jointly by EUBAM, EU and Ukrainian experts for the officers of the regional directorates of the law enforcement agencies of Ukraine. Training on data protection was also delivered to fifty nine officers of Moldovan Customs.

Training

The Mission's priority is to ensure sustainability and continuity in capacity-building efforts. Training plays a crucial role in this. The EUBAM training events aim to make long-term, sustainable improvement, build capabilities and promote a collaborative approach. Thus EUBAM invests in training the trainers and building partnerships with the training centres and academies of the partner services in both countries.

The training programme, launched jointly by EUBAM and the Democratic Control of Armed Forces in 2010 for Border Guard Local Commanders, was successfully concluded with the final submission and evaluation of course essays by students. A total of twenty nine managers from Moldovan border police and Ukrainian border guards had participated in the two year course, and all received graded passes at the conclusion of their studies.



Training programme and manuals

In order to enhance sustainability and reach the long term objectives of the partner services, EUBAM jointly with the partners developed the following training programmes/curricula:

- Joint Anticorruption Training Curricula;
- Joint patrolling handbook;
- Strategic Management Manual;
- Instruments for effective Leadership and Management Training Manual;
- Facilitators Training Manual on Leadership and Management;
- Risk Analyses Manual for the Moldovan border police (part 1);
- Customs Search Techniques for the Moldovan customs;
- Manual on identification of Power of Attorneys.

Train the Trainers

A total of 268 officers from the partner services were trained as trainers on:

- Leadership and Management;
- Basics of EU regulations;
- Organization of duties by managers of Border Police Sectors;
- Risk profiling of travellers and facial recognition;
- Dog Handling;
- Detection of Stolen Vehicles & EU Vehicle Identification Database;
- Development of Mobile Units.

Training for Practitioners

A total of 1414 practitioners from partner services were trained during 72 separate events on:

- Intellectual Property Rights;
- Risk Management Processes;
- Fight against Counterfeit Cigarettes;
- Methods of Modern Customs Control of Customs Value;
- Post Clearance and Customs Audit;
- Maritime safety and security including Exclusive Economic Zone;
- Image Recognition;
- Biometrical Passports & Machine Readable Zone;
- Identification of Persons;
- Vehicle Identification, and Detection of Stolen Vehicles.

On the job training

On-the-job training is an activity undertaken at the workplace to improve the partners' professional skills and knowledge as a part of daily work. EUBAM trained 1419 practitioners from the partner services on:

- Persons, and Travel Documents;
- Drugs and Psychotropic Substances;
- Vehicle Search Techniques;
- Vehicle Document Scrutiny;
- Main Elements of Bulgarian Power of Attorney and Stamps and Public Notaries;
- Lithuanian Vehicle Registration and Powers of Attorney;
- Open Databases for Checks and Identification of Vehicles;
- Identification and Decoding of Various Trucks' Brands VINs;
- Security Features of the United Kingdom Car Registration Document;
- German Registration Documents and Procedures;
- Open Source Databases for Company Search;
- Tracking Containers, Cargo and Vehicles;
- Concealments in Vehicles Used for Smuggling Goods;
- The Production and Marking of Hazardous Products in the EU.

COMMUNICATIONS AND OUTREACH

EUBAM uses a wide range of approaches to communicate about the Mission in the hosting countries and beyond. It works closely with the partners to ensure that EUBAM developments are communicated effectively.

Improving the quality of public information

EUBAM responds to the communications needs of its partners. The Mission continued its work in improving transparency and quality of public information provided on the Moldovan-Ukrainian border. Together with its main partners – the Border Police and Customs Service of Moldova, State Border Guard Service and Ministry of Duties and Revenues of Ukraine – EUBAM developed and printed 30,000 copies of a leaflet offering useful tips for travellers on border-crossing rules, customs allowances, driving rules, and emergency contacts. The leaflet was produced in four languages (Romanian, Ukrainian, Russian and English), and it was distributed at the Moldovan-Ukrainian border.



Borders and Reforms

Together with partner services, EUBAM held a competition for the journalists to increase media visibility in the hosting countries. As part of 'Border and reforms' competition, EUBAM organised a press-tour to the border-crossing points for 26 journalists. The winners of the creative competition were invited to a press-tour in Slovakia. During the press-tour the participants visited the Bureau of Border and Alien Police and Financial Administration of Slovakia and learnt about the reforms implemented by the border agencies during the process of EU accession. The journalists also visited a border crossing point at Slovak-Ukrainian border, refugee facilities and a police detention centre. The press-tour resulted in a number of media reports on EU standards in border and migration management produced by the journalists for their media outlets.



Capacity building for communications professionals

EUBAM recognizes the valuable role media has in raising awareness. Thus one of EUBAM's objectives is to support capacity building work of its partners. EUBAM arranged a training event for press officers of the Moldovan partners. The training event 'Communicating Reform', jointly delivered with the USAID funded 'BRITE Project', offered lectures in communications strategy, crisis communications, and interview skills. Later in 2013 EUBAM conducted similar training in Ukraine.

EUBAM conducted the workshop 'Modern ways of communications' in Odessa. The workshop was attended by press-officers of the State Border Guard Service of Ukraine, Ministry of Revenues and Duties of Ukraine, Customs Service of Moldova, Border Police and the Ministry of Internal Affairs of Moldova. The workshop focused on the use of new technology in communications of government authorities with citizens.

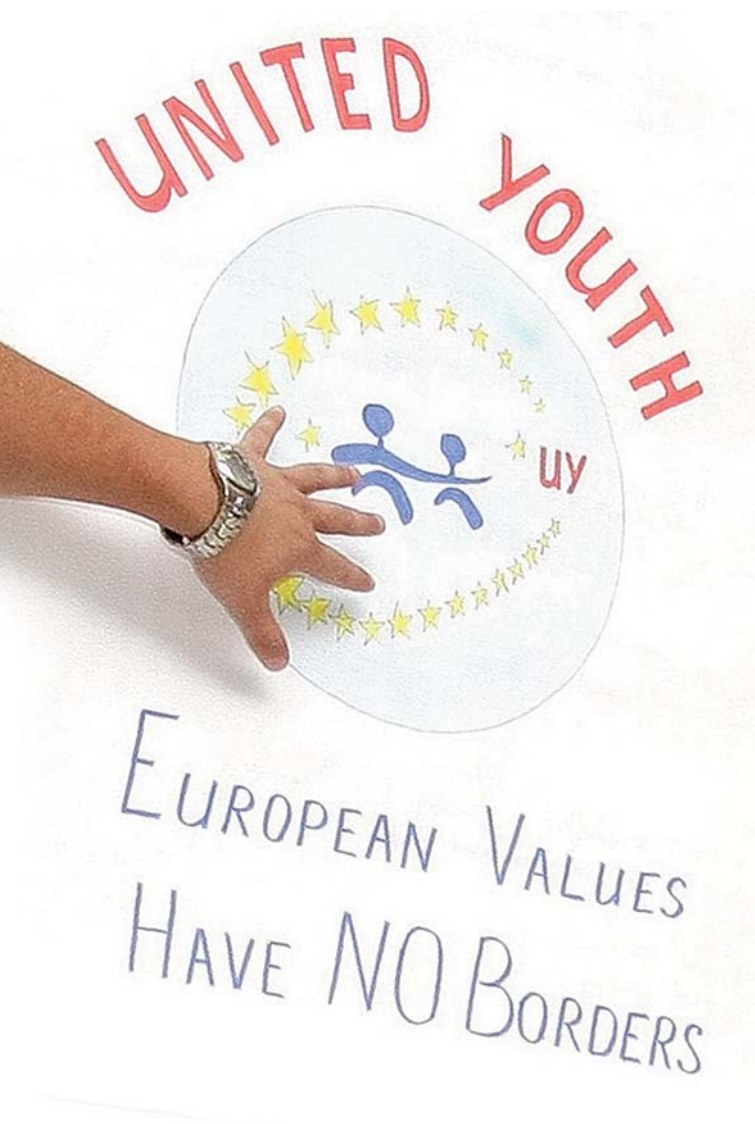
The USAID BRITE programme in Moldova and EUBAM provided assistance to the Customs Service of Moldova in revision and updating of its Communications Strategy and Action Plan.

Engagement with civil society

The role of civil society in fostering a stronger and more accountable democracy cannot be underestimated. Thus EUBAM continued to work closely with civil society, in particular the academic community and students. Hopes for the future of both countries rest to a large extent with the younger generation. Therefore EUBAM has placed particular emphasis on establishing formal relationships with the academic community. EUBAM has increased the number of its partnerships universities to twelve by signing the Joint Statement on Cooperation with Crimea Law Institute of the National University 'Yaroslav Mudry Law Academy of Ukraine'.

The Mission continued its annual joint study course and summer school 'Borders of Europe' initiatives, in which 54 students from Ukraine and Moldova took part. The Joint Study Course 'Borders of Europe' brought together 30 students from five Odessa universities for 14 lectures about legal, economic and security issues in the European Union. The lectures were delivered by EUBAM experts and five professors from different partner universities. The 'Borders of Europe' summer school shared knowledge on the European Union, EU values and current EU developments, with a special emphasis on border management.

As a follow up EUBAM organised a School on Leadership and Management for 19 best students from 'Borders of Europe' Summer School and the Joint Study Course in order to maintain engagement with EUBAM schools' alumni, who demonstrated good academic results, and to nurture their leadership potential.

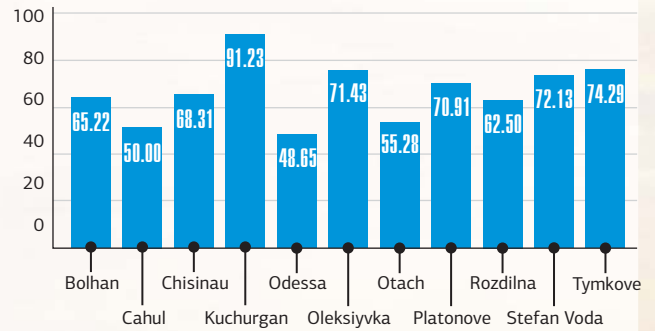


EUBAM hosted three visits of students and lecturers from Ukrainian and Moldovan partner universities to the EUBAM headquarters and five visits to the Kuchurgan field office and Kuchurgan Road border crossing point. The visits gave the participating students a chance to get acquainted with everyday work of the border agencies and their cooperation with EUBAM.

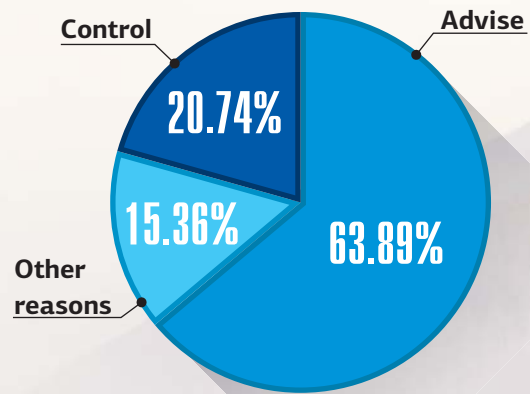
Results of awareness survey

In 2013, EUBAM conducted the sixth EUBAM awareness survey. It tells that people living in EUBAM's area of responsibility highly value the Mission. A majority of respondents believe that work of the Mission benefits Moldova and Ukraine. Also, more than half of travellers have noticed improvements in border crossing. The survey took place at eleven locations, and 828 people took part in it. The overall awareness rate is nearly 64 per cent. Most people living in the border area understand the role of the Mission. Over half of the respondents think that EUBAM's main task is to provide advice and recommendations.

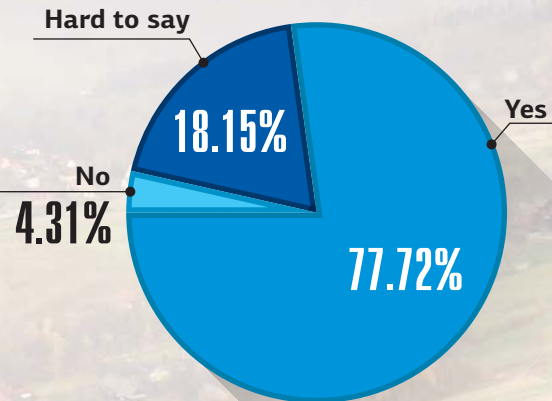
Awareness rate per Location



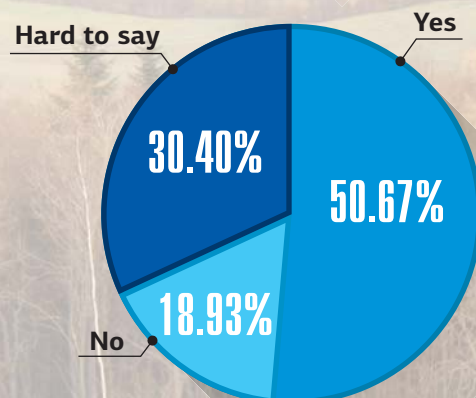
Why do you think EUBAM expert are here?



Does the work of EUBAM benefit Moldova and Ukraine?



Have you seen any improvements in border crossing?





4. Prevention and fighting trans-national organized cross-border crime

EUBAM supports its partner services on prevention, detection and investigation of transborder offences. This is done through support in risk analysis and investigations, and through joint operations. EUBAM also enhances ties between national and international law-enforcement agencies in order to improve all aspects of border management and tackle cross-border crime.

EUBAM assisted the partner services in all areas of risk management, especially those related to irregular migration and trafficking of human beings, customs violations and smuggling of cigarettes, drugs weapons, vehicles and other goods. EUBAM organised operational meetings, workshops, training events, and also attended international seminars and conferences to share experience and knowledge with national and international organisations.



Common Border Security Assessment Report

The Common Border Security Assessment Report is a flagship project of EUBAM and the involved partner services. EUBAM supported analysis that identified the main risks in 2013: cigarettes and alcohol/ethanol smuggling, illegal import of vehicles and customs violations. Most common customs violations varied from non-declaration, misdescription, undervaluation, violations of intellectual property rights, irregular migration by use of forged documents, and facilitation of illegal border crossings and drug trafficking. The identified risks were notified to various cooperative forums such as the monthly external coordination meetings with partners, working groups and task forces for discussion and consideration on how best to tackle the risks through joint measures by partner services and EUBAM.

Pre-Arrival Information Exchange System

Pre-Arrival Information Exchange System, launched in March 2008, is an exchange of data on cargo movements across the Moldova-Ukraine border. It was designed as a tool to prevent customs fraud. To roll out the Pre-Arrival Information Exchange System to other locations, EUBAM experts participated in the Study Visit on Pre-Arrival Information Exchange System with the EU Project Group on exchange of information in Chisinau, Odessa and at Tudora-Starakozache border crossing point. EUBAM hosted representatives of International Organisation for Migration, the Belarusian Customs Committee and the Ukraine Ministry of Revenue and Duties dealing with a fact-finding mission to the Moldova-Ukraine border, in order to examine Pre-Arrival Information Exchange System in practice. During the visit EUBAM briefed them on important lessons learnt from the Mission's experience in implementing PAIES since it became operational on the Moldova-Ukraine border in 2008.



Operational information exchange

Since its signing in 2006, the Protocol on Operational Information Exchange has been improving the quality of the statistics exchanged between the two border guard services at a central level. Also, the frequency of the exchanged has increased. The joint risk assessment reports have been conducted by the corresponding risk analysis units of the Moldovan Border Police and State Border Guard Service of Ukraine. The partners agreed to exchange border information on a daily basis.

Joint analysis and risk profiling

The ongoing joint analysis and risk profiling initiative established an environment which allows the border security situation to be monitored, as well as upcoming trends. This gives the management of the partner services the possibility to react in due time.

In 2013, EUBAM produced a number of reports to alert and support all partner services on developing tailored risk profiles on identified regional threats. For example, EUBAM produced a report on illegal transportation of ethyl alcohol from Moldova to Ukraine, and an analysis on the sugar market of Moldova and sugar smuggling from Ukraine. These reports have proved to be of a great assistance in preparation and planning of joint assistance exercises.

A Report on Irregular Migration and Trafficking in Human Beings at the Moldovan Ukrainian Border 2012 was issued as a result of a joint analysis implemented in May 2013 by EUBAM, the IOM Missions in Ukraine and Moldova, and the law enforcement agencies in Ukraine and Moldova. The report underlines the improvements of border and migration management systems in the framework of visa liberalisation efforts, a general trend of decreasing irregular migration phenomenon in the Mission countries, as well as the enhanced control of irregular migration at the Moldova-Ukraine border.



Assistance in investigations

In 2013, EUBAM's investigative advisory support was tailored to assist any serious investigation cases upon request of the partners. EUBAM enhanced ties between partner services and international organisations, and mentored its partners on modern investigation procedures. This direct involvement and assistance allowed EUBAM to identify gaps or inconsistencies in legislative acts, and to provide recommendations in these areas, which were forwarded to the relevant authorities.

Working groups

There are three working groups supporting information exchange and coordination, focused on combating cross border crime in specific areas. These are intended to develop inter-agency, intra-agency and international cooperation. Specialised meetings of the working groups allowed participants to focus on key targets and risk areas, to establish sustainable contacts and to improve sharing of know-how on trends and modi operandi that reflect high-profile investigations and cases in the EU member states.

In 2013, EUBAM established a new working group for protecting intellectual property rights. Firstly, the working group assisted the partner services improve the national legislation on intellectual property in order to harmonise the legislations with EU standards. The working group helped Moldovan Customs to produce the 'Regulation on customs enforcement of Intellectual Property Rights in the Republic of Moldova'. In Ukraine, EUBAM proposed nine recommendations for improving intellectual property rights enforcement in Ukraine in accordance with EU and international standards. Among these are amendments to the Customs Code of Ukraine, and granting further powers to customs authorities in fight against the circulation of illegal goods.

The EUBAM intellectual property rights working group also enhanced the cooperation between the copy right holders and the customs. The Working Group was attended by partner services, national regulatory agencies in Moldova and Ukraine, World Customs Organisation, Polish Customs Service, Anti-Counterfeit Network REACT, and the representatives of rights holders operating on Moldovan and Ukrainian markets.

The Working Group on Illegal migration and Trafficking in Human Beings assisted the partner services to investigate irregular migration of Iranian and Afghani citizens, and to identify new trends, such as irregular migration phenomenon via Criva-Mamaliga joint border crossing point.

The Working Groups on Smuggling supported partner services to investigate ecstasy trafficking from Poland to Ukraine, heroin trafficking from Romania to Moldova, and Iran to Ukraine, illicit trafficking of doping substances, and raw opium trafficking from Iran to Ukraine and Canada. The Mission also contributed to the identification of illegal cannabis plantations in Moldova and Ukraine.

Task Forces

Based on the beneficiaries' law enforcement priorities, and on the identified high risks for the host countries, EUBAM has established four task forces to offer information exchange and harmonise law enforcement operational activities.

The Task Force Arms monitored the threats and risks concerning illegal turnover of weapons, arms and ammunition through open sources and information of partner services. EUBAM organised practical exercises aimed at elaborating relevant legislation and the legitimate circumstances for transporting arms and ammunition across the state border.

The Task Force Drugs was established to identify large drugs shipments. In 2013, EUBAM initiated a joint control operation 'PONTUS EUXINUS'. This operation embraced the countries of the Black Sea basin and transshipment ports on the Mediterranean Sea, with the objective of getting a comprehensive picture of criminal activities within the region, and taking measures on preventing and fighting maritime drug trafficking. The partner services investigated, with EUBAM support, several serious drug smuggling cases from producing countries via EUBAM area of responsibility. This proved that the strategic cooperation with Southeast European Law Enforcement Centre and Central Asian Regional Information and Coordination Centre was important.

In 2013, Task Force Tobacco's work remained as one of EUBAM focus areas, as cigarettes smuggling continues to represent a serious challenge. One of the main aims of the task force was to merge the efforts in combating smuggling of tobacco products from Moldova and Ukraine to the European Union. The Mission also assisted the partner services in criminal investigations on cigarette smuggling by supporting the cooperation with the Italian, French, Ukrainian and Moldovan authorities.

In 2013, EUBAM formed Task Force Vehicle Crimes. The founding meeting was attended by the representatives of the partner services, Bavarian State Criminal Police, Interpol, Southeast European law Enforcement Centre, and the International Association of Auto Thefts Investigators. Following the meeting, Bavarian Criminal Police conducted two training events on detection of stolen vehicles for the partner services in Odessa and at the border crossing point in Kuchurgan, and Tudora-Starokozache. EUBAM also continued to assist the partners on detection of forged powers of attorney and on long-term investigations on trafficking of stolen vehicles from Italy to or via Moldova and Ukraine, and the illegal import of vehicles from Lithuania to Ukraine.

Joint border control operation OVIDIUS

Since its launch the Mission has facilitated eleven joint border control operations. They aim to strengthen interagency and international cooperation, which is vital for the prevention of cross-border crimes and the fight against them.

During last year's operation OVIDIUS, the partner services, supported by EUBAM and international participants, reported 116 incidents. Thanks to the operation, 100,000 cigarettes, 19 vehicles, 3,896 litres of alcohol, and two weapons were seized. 81 persons were sanctioned for violations of the border regime and 13 illegal migrants and three facilitators were detained. Non-declared consumer goods were detected in ten cases, while the total amount of seized goods reached an estimated value of 300,000 Euro. In the operations, the participants initiated 145 inquiries in relation to cross-border crimes.

One of the main outcomes of OVIDIUS was the level of exchange of actionable intelligence and the number of investigations developed. The participation of a number of international stakeholders showed the recognition of the partners' efforts in managing border-related risks. Without a high level of trust, the operation could have not been this successful. The joint border control operation proved that multi-target operations, which concentrate on tackling the highest risks at identified hotspots, can be highly effective, and thus improve border security.



Joint Assistance Exercises

The joint analysis of risks associated with data on movement of people and goods across the common border of Ukraine and Moldova led to prioritisation of local and regional threats, which could potentially affect the border security of the two countries. In that context, twenty short-term joint assistance exercises were planned to combat smuggling of tobacco and other excise goods, vehicles crime, irregular migration and trafficking in human beings, consumer goods and meat. The joint measures covered the entire common border, including border crossing points, green and blue borders, as well as inland locations.



Support to international operations

EUBAM supported and mentored partners during the international operations and projects. As key initiatives the Frontex Coordination Points project at the Moldova-Ukraine border was supported and mentored actively since its establishment in 2012 as a pilot project and guiding example for other similar projects in third countries.

EUBAM supported partner services in the implementation of the OLAF-organised international operation “ROMOLUK,” aimed at preventing and fighting the smuggling of cigarettes, tobacco products and alcohol transported by road and rail into EU territory via Romania-Moldova and Romania-Ukraine border.

5. Trade facilitation, trade policy and customs procedures

Through technical advice, recommendations, and training events, EUBAM provided practical assistance and support to the Republic of Moldova and Ukraine in their efforts to further enhance trade facilitation, while at the same time protecting the interests of the state and society. EUBAM facilitated an exchange of information between the customs of EU member states and the partner services in order to ensure trade compliance.

Process of modernization in customs

Customs modernisation is a global process aiming to meet the new challenges which the customs worldwide are facing. Customs throughout the world are tasked to provide trade facilitation to reliable economic operators, and at the same time concentrate their efforts on high risk consignments and means of transport, thereby protecting society and state.

EUBAM actively supported the Ministry of Revenue and Duties of Ukraine in a gap analysis of the provisions and practical implementation of the new Customs Code of Ukraine. The reorganisation of Customs and Tax services into the ministry of Revenues and Duties required additional training on EU and World Customs Organisation standards, and improved communication between managers in order to achieve uniform implementation.

In Moldova, EUBAM helped to analyse current legislation, and provided assistance with amendments to different legislative acts (Customs Code, Tax Code, Law on Customs Tariff, Law on Free Entrepreneurship Zones and diverse Decrees of the Government). At the request of the Ministry of Finance and Moldovan Customs Service, EUBAM commented on proposed legislative amendments and their compliance with World Trade Organisation, World Customs Organisation and the EU standards. EUBAM also provided assistance in increasing customs officers' awareness of EU standards, the practical implementation of modern customs tools, and simplification measures.

Authorised Economic Operator

Authorized Economic Operator is a concept, which allows the economic operators with proven customs compliance, appropriate record-keeping, financial solvency and appropriate security and safety standards to benefit from simplified customs clearance procedures. The concept has been highly promoted by the World Customs Organisation (WCO). Achieving mutual recognition of Authorised Economic Operators has become an important priority for many WCO Members. In this regard the compatibility of the national Authorised Economic Operators programmes is the most important pre-requisite to achieving mutual recognition.

Keeping in mind the needs of partners, EUBAM delivered a special workshop on Authorised Economic Operators concept for senior managers from the Customs Affairs Directorate of the Ministry of Revenue and Duties in Ukraine. One of the main topics was the new EU Authorised Economic Operators Guidelines. Also, EUBAM supported the drafting of an order on the procedure for granting the certificates, and compared the relevant legislation in the Ukrainian Customs Code with the EU acquis.

In Moldova, EUBAM organized a series of training sessions on newly adopted EU Guidelines on Authorised Economic Operators. Also, EUBAM helped the customs to draft special regulations under the Customs Code, which were adopted by the parliament. The regulations form the legislative basis for the concept, and they are in line with the World Customs Organisation recommendations and the EU acquis.

Single Window System

The single window system is a useful tool for trade facilitation, as it allows international traders to submit regulatory documents at a single entry point, which can save time and effort. In Ukraine, EUBAM supported the pilot project 'Single Window – Local Solution' and is a member of the working group responsible for implementing the project in the ports of the Odessa region.

EUBAM organised a seminar on the implementation of the single window concept in Moldova. All the state authorities involved in control of imported and exported goods participated in the seminar. EUBAM and United Nations Economic Commission for Europe representatives gave presentations on the implementation of the concept. Consideration was given to the appointment of a responsible state authority for introducing the concept and establishing single entry point for economic operators to submit data and documents.

Classification of goods

EUBAM continued the support to the Ministry of Revenue and Duties in Ukraine and the Moldovan Customs Service to achieve compliance with World Customs Organisation standards and recommendations on classification of goods, as well as alignment with EU acquis. This was done through advice on legal, organisational and practical aspects of the work. Partners were updated on EU developments and experience in the measures for achieving unified and coherent classification. EUBAM also provided assistance for classifying specific products.

Rules of origin

EUBAM assisted the Ministry of Revenue and Duties and the Moldovan Customs Service in enhancing knowledge and practice on EU standard related to the rules of origin, which are currently applied within free trade arrangements with other preferential partners, and will operate in the future Deep and Comprehensive Free Trade Agreements with the EU. Explanatory and guidance documents on the subject were provided and EU practice was shared. Special attention was drawn to the implementation of specific provisions and the requirements for ensuring proper administrative cooperation. An insight was given on the Pan-Euro-Mediterranean Regional Convention on Rules of Origin, in view of possible accession of Moldova and Ukraine to the Convention. EUBAM advised both services on the aims, benefits and main elements of the Deep and Comprehensive Free Trade Agreement, and the importance of customs in ensuring smooth implementation.

Customs Valuation

In Ukraine EUBAM mentored the Ministry of Revenue and Duties officers at central and regional level valuation issues at the points of both clearance, and post clearance audit and control. A variety of EU, World Customs Organisation and World Trade Organisation documents were delivered and discussed in order to bring Ukrainian legislation and its practical implementation in line with international standards.

EUBAM provided further assistance to Moldovan customs on alignment of their legislation and its implementation in accordance with the World Trade Organisation, World Customs Organisation standards and the EU acquis. Valuation issues related to royalties, transport costs, and goods processed in free zones and declared for free circulation, and the implementation of the six methods of customs valuation were considered, and amendments were drafted to legislation that were subsequently adopted.

Assistance was provided to Moldovan customs officers at central and regional level in further enhancement of their professional expertise in customs valuation in the course of customs clearance, and of post clearance audit and control.

Post clearance control and audit

In Ukraine, EUBAM assisted Ministry of Revenue and Duties in drafting amendments to the legislation and the transference of functions related to post clearance control and audit following the reorganisation of customs and tax authorities in Ukraine. Through training events, EUBAM assisted in the development of risk analysis in post clearance audit, providing information and guidance on the different approaches of EU member states. As part of this initiative, the development of post clearance audit was promoted as a tool to enhance trade facilitation without detracting from customs effectiveness.

In Moldova, the customs was advised and provided with World Customs Organisation and EU documents on quality assurance of post clearance control and audit. EUBAM conducted regular workshops for customs officers from central and local level. The participants discussed practical cases related to current Moldovan legislation and the World Customs Organisation and EU standards.

In both countries, EUBAM assisted partner services in drafting and printing information leaflets for the trade. The leaflets provided information on amendments on the laws and on the rights and obligations in post-clearance control and audit procedures.

In Moldova, EUBAM assisted the customs officers in different areas of customs clearance and customs control at customs houses. A large number of customs declarations were scrutinised with EUBAM assistance. Tariff classification, customs valuation, risk assessment and simplification of customs procedures and their practical implementation in line with national legislation and international standards were the main topics of assistance delivered. Special attention was paid to implementation of electronic customs clearance.



6. Support in fighting corruption and delivering principles of good governance

The Transparency International Corruption Perception Index in 2013 gives 102nd position to the Republic of Moldova and 144th position to Ukraine out of a total of 177 surveyed countries. Whilst this is only a perception survey, and relates across all spheres of public life, it does provide a certain context for the challenges that are faced.

For its part, in its engagement with its partners, EUBAM has continuously strived to provide an example of transparency and openness in line with its core values.

Model Border Crossing Points

Since 2010 EUBAM has worked with partner services to focus anti-corruption activity at the border crossing points of Tudora-Starokozache, and Otaci-Mogilev-Podolskiy. These so called 'model' border crossing points are intended as pilot sites, where lessons could be learnt on how to tackle corruption and raise levels of integrity and appropriate behaviour, with a view to possible extension to other sites in the future.

The policy at these sites has been to focus elements of EUBAM support both from the local field offices and from the headquarters. This support included training on integrity and other issues. At the same time field office experts monitored the application of a number of internationally recognized anti-corruption measures, and during the course of the year met with local managers to discuss their findings and seek solutions.

As in previous years, the two sites were also chosen as locations for conducting satisfaction surveys amongst travellers. The data from these surveys has been evaluated against the data derived from monitoring anti-corruption measures. Whilst there is some limited evidence to support the view that travellers are happier with the levels of integrity, where anti-corruption measures are more comprehensively and effectively applied, the key message has been that whilst the fundamental activities are good, both the measures and the surveys require reappraisal to be more consistent and effective. In cooperation with the partners, this is planned for the forthcoming year.

Training and Awareness Activities

Whilst a number of training events were delivered to the personnel of partner services by EUBAM, the most significant activity in this regard was the completion of the Anti-corruption Training Curriculum. This was developed in collaboration with a working group formed by representatives of Moldovan and Ukrainian partner services and their academic institutions. It was also co-supported by the OSCE, who funded and arranged for the evaluation and translation of the draft material into four

languages. During the coming year EUBAM will seek to support its introduction as a training component for new and existing officers of the partner services.

Complementing training to partners, EUBAM has continued providing educational events to schools and universities as part of its civil society outreach. During the year, a number of lectures were delivered by EUBAM experts to universities with which it is associated, on a variety of topics related to corruption and good governance. Additionally, experts from Field Offices delivered a programme of events to local secondary and high schools, which were very well received, and requested for the future. A total of 450 students and 30 teachers participated at school events, as well as representatives from the local education authorities and partners.

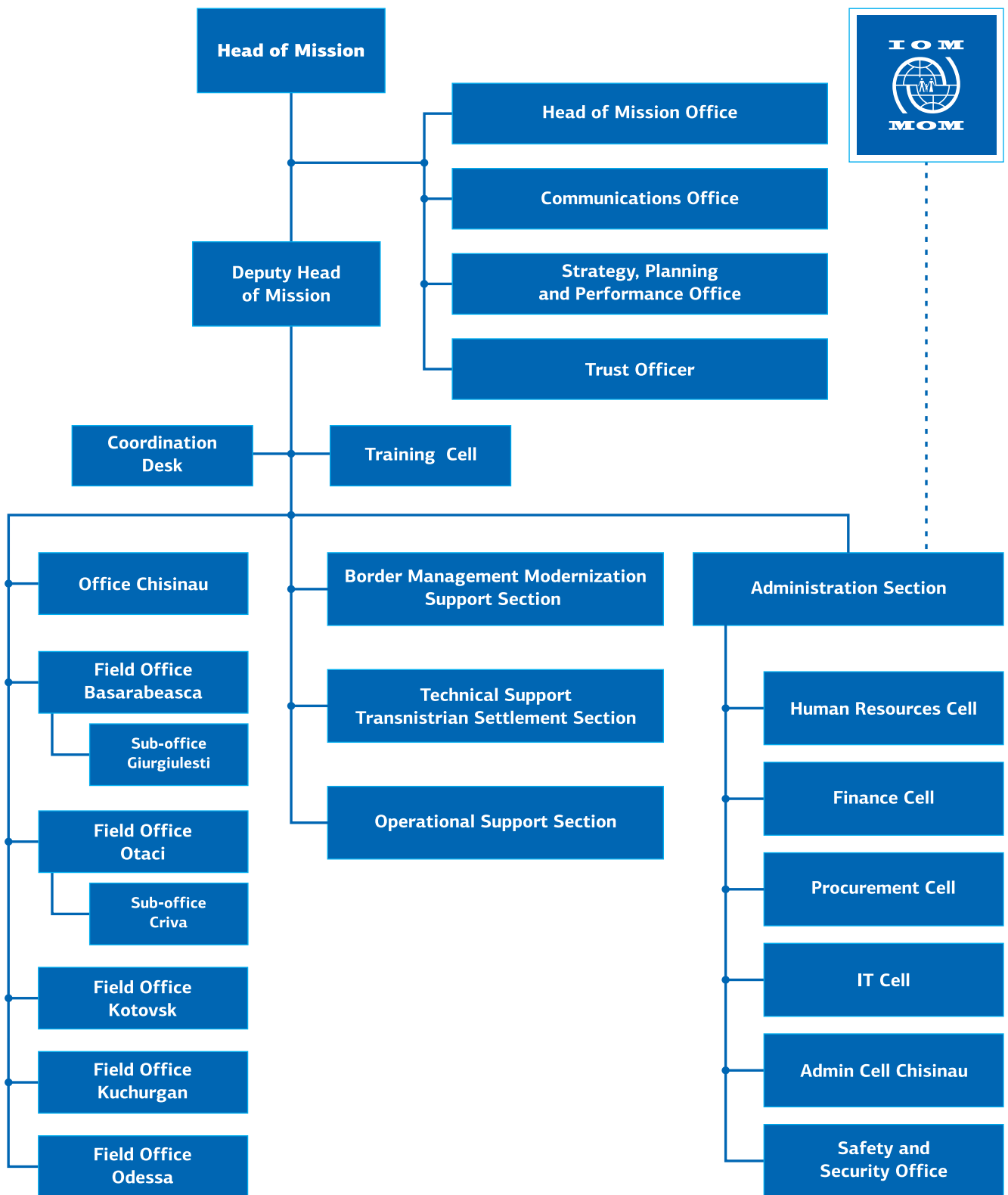
An important element of the outreach has been to tertiary level students. As in previous years, an Anti-corruption School was held during the year for twenty four students drawn from both countries, and including representatives from partners' academies. Whilst events for students were tailored to their respective needs and age groups, the essential objectives were common to all: to inform and raise awareness of corruption and integrity issues, and to reduce the levels of tolerance of the phenomenon amongst the young, when older generations are often reluctantly accepting it.

Addressing Integrity Risk in Partner Services

Following completion of an Integrity Risk Assessment during 2011, its relevant recommendations were an on-going focus and reference point for the human resources management reform process that was continued during the year by the Moldovan Customs supported by EUBAM. At their request, EUBAM conducted a similar Integrity Risk Assessment in the Moldovan Border Police. At the same time recommendations were provided to the partner service on aspects of human resource management reform related to integrity issues. These included recommendations related to a draft code of conduct.



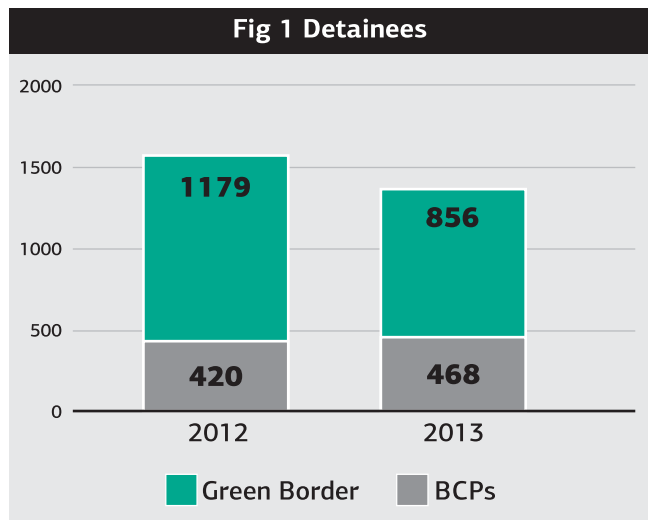
ANNEX 1: Organisational structure of EUBAM Phase 10 (2013-14)



ANNEX 2: Security situation on the Moldova-Ukraine border

1.1. Illegal Border Crossings

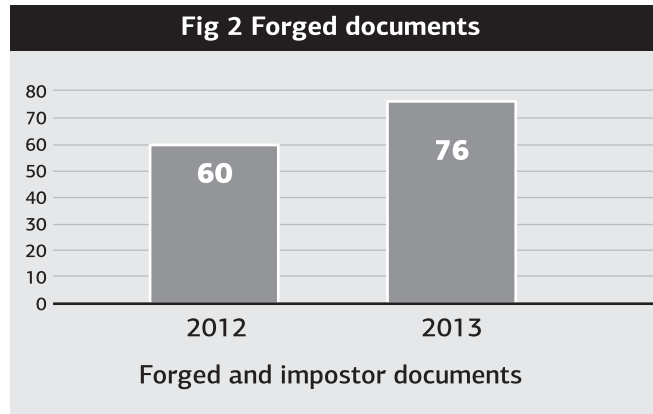
Illegal border crossings were detected regularly on both sides of the Moldova-Ukraine border. Generally, the period January-December 2013 saw a decrease (by approx 17%) in the number of people detained for illegal border crossing on both sides of the border compared to 2012. The total number of detainees was 1,324 persons (Fig 1).



Almost 64% (856) of trespassers were detained on the green border by the border services of both countries, which is a 27% decrease compared to 2012. Most of them were residents of border areas who had been detained for illegal border crossing while visiting relatives, local markets, etc. In 2013, 468 people were detained for attempts to illegally cross the border at the border crossing points of both countries, which is an 11% increase compared to 2012.

1.2. Forged documents

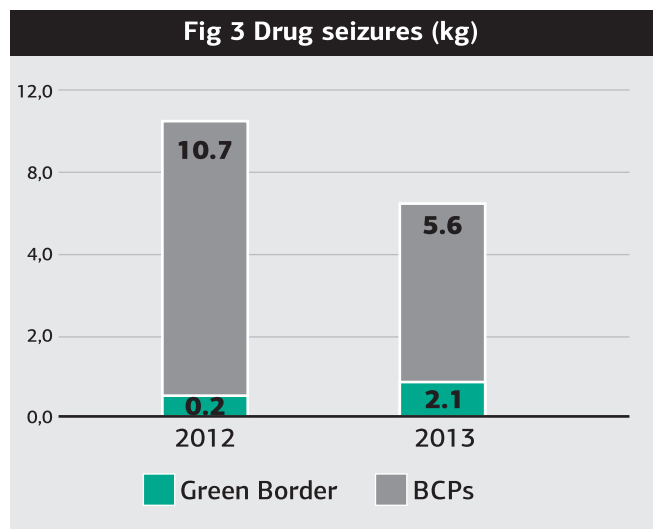
Failure to present valid travel documents or the submission for control forged or impostor documents have been regular occurrences for the border services of both countries. The total number of people detained with forged and impostor documents of all kinds at the border crossing points of both countries amounted to 76, which is 26% increase compared to 2012 (Fig 2).



Most of detected forged and impostor documents were used by citizens of the Republic of Moldova and Ukraine. The grown number of detections of such documents was due to the improvement of information sources (risk profiles, newsletters, information exchange) and technical support at BCPs, both at first and second line of control, as well as to a series of training events on forged documents delivered to staff carrying out border checks at border crossing points.

1.3. Drug Trafficking

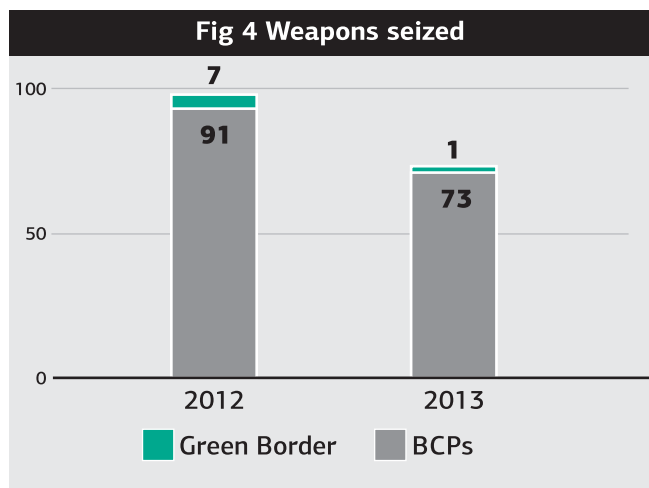
During 2013, the number of drug seizure cases (37) on the Moldova-Ukraine border remained at the same level with the same period in 2012 (38), while their total weight (Fig 3) decreased by 29% and totaled approximately 7.7 kg.



Of the attempts to illegally move drugs across the common border in 2013, more than 85% of seized drugs were cannabis-based drugs (marijuana and hashish) and they were registered at all border sectors on entrance to Ukraine.

1.4. Trafficking of Weapons

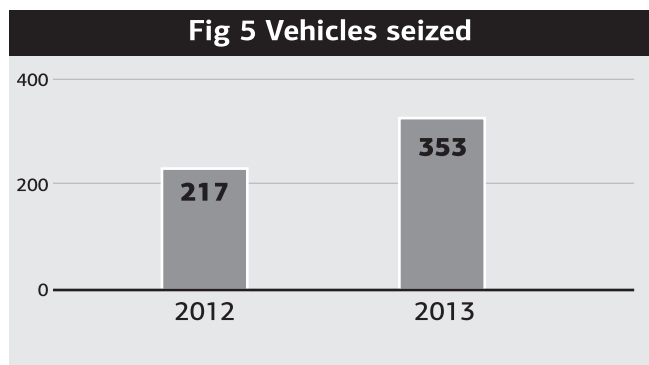
The number of weapons detected and seized during border control saw a 24% decrease in 2013 in comparison with 2012. In total there were 74 weapon items seized in 2013 (Fig 4). The major share, 99%, was seized at the border crossing points. Pneumatic and hunting weapons as well as other 'non-fire' weapons whose regime is regulated by law were the categories of weapons most typically seized.



The overall quantity of ammunition seized exceeded 844 pieces in 2013, most of which was hunting-gun cartridges (55%). The majority of seizures were related to civilian ignorance of the rules of weapons and munitions introduction across the border.

1.5. Motor vehicles

Detecting the illegal introduction of cars – with invalid or false documents – at the border requires concerted efforts by the border agencies. There were 353 vehicles seized at border crossing points in 2013, which is 62% increase on the previous year (Fig 5). The increase of the number of vehicle seizures is related to enhanced information exchange and enhanced risk profiles.

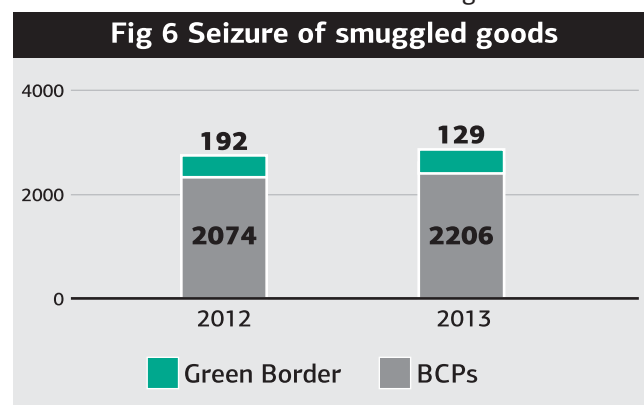


All sectors of the border reported vehicle detentions in 2013, most cases occurring at the Northern and Southern sectors. Vehicles were detained at border crossing points because of being stolen or illegally moved with false powers of attorney or technical passports, or for

exceeding the legal term of temporary importation. The partner services have improved detection of motor-vehicle irregularities, and the Mission continues to assist them by way of tailored training and support to investigations.

1.6. Smuggling of goods including alcohol and cigarettes

In 2013 over 2,335 attempts to smuggle various types of goods were prevented by the border services of both countries. Goods seized in 2013 had an estimated value of \$6.3 million. This represented a 3% increase in the number of cases and 1.7 times increase in the value of goods over 2012. Almost 94% out of total number of seizure cases, were made at BCPs (Fig. 6). Commodities were seized for a variety of reasons but most typically because of attempts at concealment by non-declaration, misclassification and undervaluation of goods.



As in the previous year cigarettes, alcohol, ethanol and consumer goods were among the main commodities seized, both at the border crossing points and elsewhere (including smuggling from Transnistria to Ukraine). The number of cigarette seizures decreased by 23% and the quantity seized increased by 2.5 times in 2013 in comparison with 2012. Cigarette smuggling over the green border at the Transnistrian sector continued to be well-organised, with large consignments of cigarettes being moved by cargo transport means and boats, by groups of residents of border areas. The number of alcohol and ethanol seizures increased by 10%, and the quantity seized increased by approximately 55% in 2013 in comparison with 2012. Alcohol seizures were made on both sides of the border at all border sectors.

Annex 3 – Capacity building

Subject	Type	Partner Service	Number of Participants	Date
Joint Patrolling	Working group meeting; elaboration of training manual	State Border Guard Service of Ukraine Moldova Border Police	4 4	22-23.01 Odessa
Detection of Stolen Vehicles	Training for practitioners	State Border Guard Service of Ukraine	15	24-25.01 Illichevsk
Data Protection	International Conference on Data Protection	Moldova authorities and international organizations	58	28.01 Chisinau
Jointly Operated Border Crossing Points	Working group meeting	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine Customs Service of Moldova Moldova Border Police	4 4 4 4	07-08.02 Odessa, Palanca
Exclusive Economic Course	Training on maritime issues	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine Moldova Border Police Customs Service of Moldova Ministry of Defense of Ukraine Security Service of Ukraine	6 6 2 2 8 1	11-15.02. Odessa Delivered and financed by UK
Means and methods of modern customs control	Seminar	Customs Service of Moldova	14	12-13.02 Chisinau
Communication Reform	Training	Moldova Border Police Customs Service of Moldova Ministry of Economy of Moldova Fiscal Authorities of Moldova Ministry of Internal Affairs of Moldova	3 2 1 2 3	19-22.02 Chisinau EUBAM-USAID Joint event
Dog Handling	Train the trainers workshop	Moldova Border Police Ministry of Internal Affairs of Moldova State Border Guard Service of Ukraine	10 2 3	18 -22.03, Ungheni, delivered by LV external trainers
Post Clearance Audit	Workshop	Customs Service of Moldova	29	12-14.03, Chisinau
Intellectual Property Rights	Training	Customs Service of Moldova	38	14-15.03, Chisinau
Authorized Economic Operators	Workshop	Ministry of Revenues and Duties of Ukraine	27	27-28.03, Chisinau
Quality of service at Border Crossing Points for local officers of Ukrainian and Moldovan partner services working at the territory of the Euroregion	Training	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine Moldova Border Police Customs Service of Moldova	8 8 9 5	26 – 27.03, Mogilev Podilskiy
Closure of the International training Course for Border Guard Local Unit Commanders	Training	Moldova Border Police State Border Guard Service of Ukraine	15 13	09-10.04 Odessa
Customs valuation	Workshop	Ministry of Revenues and Duties of Ukraine	27	18-19.04 Khmelnitsky

Leadership and Management Development Stage 1	Train the trainers workshop	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine	7 7	21-26.04 Odessa
New EU Authorized Economic Operators guidelines	Workshop	Customs Service of Moldova	70	25-26.04 Chisinau
Rules of Origin in Preferential Trade between the EU and Republic of Moldova	Workshop	Customs Service of Moldova	15	29-30.04 Chisinau
Public communications	Training for practitioners	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine Ministry of Internal Affairs of Ukraine	5 7 3	24-26.04 Kiev
Leadership and Management Development Stage 2	Train the trainers	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine	7 7	12 – 18.05 Gribovka
Post Clearance Control and Audit	Workshop	Ministry of Revenues and Duties of Ukraine	35	15-17.05 Uzhgorod
Development of joint anticorruption curriculum	Working group	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine National Anticorruption Center of Moldova Ministry of Internal Affairs of Moldova Customs Service of Moldova	3 3 2 1 1	16 -19.05 Odessa
Leadership and Management Development Stage 1	Train the trainers workshop	Moldova Border Police Customs Service of Moldova	7 7	19 -24.05 Gribovka
Joint customs Training	Training for practitioners	Customs Service of Moldova	10	20 - 24.05 Odessa
IBM Conference: Theory and Practice	Conference		160	21-22.05 Khmelnitsky
Data Protection	Training for practitioners	Moldova Border Police	75	27.05 – 01.06 Vadul lui Voda
Basics of EU	Train the trainers workshop	Moldova Border Police	10	30.05 Chisinau
Detection of Stolen Vehicles & EUVID	Train the trainers workshop	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine Moldova Border Police Customs Service of Moldova Ministry of Internal Affairs of Moldova Center for State Information Resource, Moldova	6 4 2 2 8 2	03 - 06.06 Odessa
Dog Handling training on detection of drugs and searching methods	Train the trainers workshop	Moldova Border Police State Border Guard Service of Ukraine Ministry of Internal Affairs of Moldova	10 3 3	10-14.06 Chisinau
Anticorruption/good governance/code of conduct	Seminar	Customs Service of Moldova	30	11.06 Briceni CH
Detection of THB victims	Training for practitioners	State Border Guard Service of Ukraine	20	12.06 Rossoshany BCP
Intellectual Property Rights	Training for practitioners	Ministry of Revenues and Duties of Ukraine Ministry of Internal Affairs of Moldova Ministry of Internal Affairs of Ukraine Customs Service of Moldova	10 6 5 5	13-14.06, Odessa

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Leadership and Management Development, Stage 2	Train the trainers workshop	Moldova Border Police Customs Service of Moldova	7 7	16-21.06 Vadul lui Voda
Joint Patrolling	Working group meeting	State Border Guard Service of Ukraine Moldova Border Police	4 4	17-18.06 Odessa
Data Protection	Training for practitioners	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine	6 2	20-21.06 Odessa
Task Force Arms	Training for practitioners	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine Moldova Border Police Customs Service of Moldova	10 6 8 11	24-27.06 Odessa
Customs Risk Analysis	Training for practitioners	Ministry of Revenues and Duties of Ukraine	18	25-26.06 Odessa
Quality of service for local managers within the frames of Euroregion Dniester project	Training for practitioners	Customs Service Of Moldova Moldova Border Police Ministry of Revenues and Duties of Ukraine State Border Guard Service of Ukraine	11 6 5 8	27-28.06 Yampil and Soroca
Post Clearance Audit	Workshop	Customs Service of Moldova	32	08-12.07 Chisinau
Customs Valuation	Workshop	Ministry of Revenues and Duties of Ukraine	15	17-18.07 Odessa
Post Clearance Audit	Workshop	Ministry of Revenues and Duties of Ukraine	30	24 – 26.07 Odessa
Jointly Operated Border Crossing Point	Working group Meeting	Ministry of Revenues and Duties of Ukraine State Border Guard Service of Ukraine Customs Service of Moldova Moldova Border Police	4 4 4 4	30-31.07 Odessa
Fight against Counterfeited Cigarettes	Training for Practitioners	Ministry of Revenues and Duties of Ukraine State Border Guard Service of Ukraine Moldova Border Police Customs Service of Moldova	10 10 10 10	15-16.08 Odessa, JTI
Development of Train the Trainers Training Curricula	Train the trainers workshop	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine Customs Service of Moldova	1 1 1	20 – 22.08 Odessa
Development of Mobile Units	Train the trainers workshop	State Border Guard Service of Ukraine Moldova Border Police	22 1	27-31.08 Orshanets
EU Preferential Rules of Origin	Workshop	Ministry of Revenues and Duties of Ukraine	17	05-06.09 Odessa
Implementation of a quality management system	Seminar	Customs Service of Moldova	7	05-06.09 Chisinau
Leadership and Management Development programme, Stage III	Train the trainers workshop	Ministry of Revenues and Duties of Ukraine State Border Guard Service Of Ukraine	8 8	09-13.09 Khmelnitskiy
Interim Evaluation Meeting of the Pilot Project on Simplification of the Border Crossing Process in the Framework of Euroregion 'Dniester'	Workshop	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine Moldova Border Police Customs Service of Moldova Other Government Authorities	2 3 2 4 5	11-13.09 Gribovka

Leadership and Management Development programme, Stage II	Train the trainers workshop	Moldova Border Police Customs Service of Moldova	7 7	23-27.09 Chisinau
Detection of Stolen Vehicles	Training for practitioners	Moldova Border Police	20	02.10 Chisinau
Youth against Corruption	School for students	Students from Moldova and Ukraine	26	06 – 13. 10 Ivano-Frankivsk
Leadership and Management	School for students	Students from Moldova and Ukraine	20	09-12.10, Lvov
Leadership and Management, Stage 3	Train the trainers workshop, live delivery	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine	8 8	07-11.10, Odessa
Basics of EU	Train the trainers workshop	State Border Guard Service Of Ukraine	16	08.10 Orshanets
Post Clearance Audit	Workshop	Customs Service of Moldova	20	09-11.10 Chisinau
Risk profiling of travellers and facial recognition	Train the trainers workshop	Moldova Border Police	16	10-11.10 Chisinau
Detection of Stolen Vehicles, 2 nd stage	Train the trainers workshop by BLKA	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine Moldova Border Police Customs Service of Moldova Ministry of Internal Affairs Moldova	20 20 10 10 4	15-17.10 At the UA-MD BCPs
Post Clearance Audit	Workshop	Ministry of Revenues and Duties of Ukraine	35	16-19.10 Lviv
THB victims identification	Training for practitioners	Moldova Border Police	20	16.10 Chisinau
Modern Ways of Communication	Training for practitioners	State Border Guard Service of Ukraine Ministry of Revenues and Duties of Ukraine Moldova Border Police Customs Service of Moldova	4 4 3 3	16-18.10 Odessa
Leadership and Management Development, programme Stage III)	Train the trainers workshop	Customs Service of Moldova Moldova Border Police	7 7	21-25.10 Vadul Lui Voda (MD)
Data Protection	Training for practitioners	Customs Service of Moldova	50	21-23.10 Chisinau
PCCA on customs value	Workshop	Ministry of Revenues and Duties of Ukraine	45	23.10 Dnipropetrovs'k
Quality of service for local managers within the frames of Euroregion Dniester project	Training for practitioners	Customs Service of Moldova Moldova Border Police Ministry of Revenues and Duties of Ukraine State Border Guard Service of Ukraine	11 6 5 8	23-25.10 Mogilev Podilskiy
Rapiscan	Training for practitioners	Customs Service of Moldova Ministry of Revenues of Ukraine	8 1	04-08.11.2013 Chisinau
Risk profiling of travellers and facial recognition	Train the trainers workshop	State Border Guard Service Of Ukraine	10	07-08.11.2013 Odessa
Organization of duties by managers of BP Sectors	Train the trainers workshop	Moldova Border Police	12	12.11.2013 Chisinau
Identification of victims of trafficking of human beings	Training for Practitioners	Bureau for Migration and Asylum of Moldova	25	13.11.2013, Chisinau

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Finalization of the Joint Patrolling Handbook	Train the trainers workshop	State Border Guard Service of Ukraine Moldova Border Police	4 4	13-14.11.2013 Odessa
Detection of stolen vehicles	Training for practitioners	Moldova Border Police Moldova Police	10 30	12-14.11.2013 Chisinau
Air freight security assessment at Marculesti airport	Consultancy			18-22.11.2013
NUMBER OF TRAINED TRAINERS: 268				

Study Visits

Joint EUBAM-OSCE Study Visit to the German-Swiss Border	Study visit	Customs Service of Ukraine -2 Tiraspol Authorities -2	11-14.03.2013	Germany, Switzerland
Visit to the French CU training Centre La Rochelle	Study Visit	Customs Service of Moldova - 2 Ministry of Revenues and Duties of Ukraine - 1	15-19.04.2013	France
Working visit of Moldovan and Ukrainian experts to Polish forensic institute in Warsaw	Working visit	Ministries of Internal Affairs of Moldova and Ukraine	16-22.06.2013	Poland
Info exchange visit to Finland on border demarcation issues	Study visit	Members of Joint Moldovan - Ukrainian Demarcation Commission - 2	21-24.10.2013	Finland
Visit to Poland – Przemysł Customs Office	Study Visit	Ministry of Revenues and Duties - 6 Ministry of Revenues and Duties - 6 Customs Service of Moldova - 6	18-22.11.2013	Poland

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